



FOSTERING INDEPENDENT LIVING FOR ADULTS WITH DISABILITIES



# WORDS FROM SUSAN DISTEFANO, EXECUTIVE DIRECTOR

I previously shared what I have learned and observed when people interact with those who have disabilities. As I noted then, individuals are often unsure of how to act around people who have disabilities for fear of offending them or doing something wrong. Here are some additional thoughts on disability etiquette.

What to do when meeting and talking with a person who has a disability...

- A handshake is NOT a standard greeting for everyone. When in doubt, ask the person whether
  he/she would like to shake hands with you. A smile along with a spoken greeting is always
  appropriate.
- Speak directly to the person with a disability, not just to the ones accompanying him/her.
- Don't mention a person's disability unless he or she talks about it as relevant to the conversation.
- Treat adults as adults. Don't patronize or "talk down to" people with disabilities.
- Be patient and give your undivided attention, especially with someone who speaks slowly or with great effort.
- Never pretend to understand what a person is saying. Ask the person to repeat or rephrase, or offer him or her a pen and paper.
- Relax! Anyone can make mistakes. Offer an apology if you forget some courtesy. Keep a sense
  of humor and a willingness to communicate.

# From Carolyn Rice, Board Chair

## A Season of Change

With the start of a new year, 2020, this is a good time to reflect on the past decade. Many changes have occurred at Hosanna Community. New residents, some staff changes and many much-needed updates to our facilities have been accomplished. We are thankful for each and every one of these new beginnings. There is still more to do however! We have made much-needed updates in various arenas. Our rent policy is one of these. If there are any questions, please feel free to call Susan for details. We now (please, dear God, let this last!) have a well-working staff protocol. Plus, all staff is working well together and each member enjoys a calling to be a part of Hosanna. And we are very grateful to our staff, to our Board, to Susan, but most of all to the giver of all good gifts - the Lord God above! Plus, thanks to each and every one of US who have contributed any part in making this all possible! We appreciate you!

Thank you to Brenda and Joe Anderson for delivering each and every week, Thanksgiving to Christmas, a boxful of wonderful and assorted home-baked holiday goodies to Hope House.





Thank you to Bill and Marilyn Woodall, the parents of Hope House resident Carrie, for sharing with us platters of lots and lots of sweet treats and savory meats for the Christmas holidays.

Everything was very much enjoyed by all!

Many thanks to Burke's United Methodist Church of Hixson for inviting Hosanna residents to its annual Christmas pot luck dinner and carol sing-along. The food was delicious and plentiful

delicious and plentiful and Hosanna folks, who are never shy around a microphone, had a great time singing both on stage and off! Thank you also to the Kindred Spirits gospel band for providing the music.







Thank you to our faithful friends at Fairview United Methodist Church in Hixson.

They recently donated several containers of diced peaches and cans of mashed potato mix, along with several boxes of toilet paper.

## In Memory Of:

**Bill and Norma Hubbuch** by Herbert and Joan Thornbury

Alice P. Lupton by Joel and Jean Richardson

Jan Mosier by Carlton Lee Thomas

Beth and Tad Williams and Ryan Shoup by Jennifer Shoup Bennett and Shara Shoup



From the bottom of our hearts and our full stomachs, **THANK YOU**, Ed Colucci and family, for sharing so many Friday night dinners with us at Hosanna Community.

We are so grateful for your hospitality and your companionship. And your amazing spaghetti sauce will be a truly fond memory!

#### Wish List

Used ink/toner cartridges of all sizes from copiers as well as desktop printers. We can recycle up to 20 per month for \$2 each at Staples. This makes a huge difference to our office supplies budget!

### On-going needs:

Canned vegetables
Kitchen Trash bags (13 gal. size)
Napkins
Large-size rolling cooler
Hand dishwashing liquid
Dishwasher pods

## **General Operating Support:**

John and Mary Adams, Misty Anderson, T. Maxfield Bahner, Suzanne Barels, Paul and Nancy Baukema, Bruce and Carol Bishop, Judy Byrd, Steve and Beverly Coulter, Joe and Margha Davis, James Fisher, Sammy and Patsy Gooden, Simon and Ann Grossmayer, Dawn Hewkin, Margaret Hubbuch, Katherine Powers, John and Imogene Konvalinka, Marilyn Landis, Richard and Carol Lewallen, Suzanne Lockemann, Robert P. Main, Freda McCallie, William McGee, Maury McMurray, Lanny and Jane McNabb, Bobby and Beverly Merritt, Jennifer Mingola, John and Shannon Mowrer. Marvin and Linda Mumme. Ray and Dorothy Nation, John and Linda Niemeyer, William and Lou Oliphant, Jenks Parker III, William and Kimberly Peters, Lucy Powell, Juliana Ratliff, Clayton and Carolyn Rice, John Rich, Jeff and Malia Rothenberg, Jim and Linda Sattler, William Russell Scott, Susan Smartt, Michael and Cynthia Smith, St. Francis of Assisi Episcopal Church, James and Marion Steffner, Edward and Patrica Sutarik, Chuck and Brenda Terrell, Thatcher, Jamie and Amy Thomas, George and Christine Vieth, Ron Wade, Bill and Kathy Wilder, John and Ann Woody, David and Sally Worland, Billie Wright

# **Legacy Society**

We work hard to preserve our homes for future generations. The Legacy Society helps us do just that by building our endowment. Money left to us in estates automatically goes in our endowment fund unless otherwise specified. Donations made in honor or in memory of someonel are earmarked for the endowment fund. I welcome the chance to speak with you about ways you can help protect Hosanna's future. Call me. Let's to meet and talk about options. Reach me at 423-314-6921 or at the office at 423-870-6880. Susan DiStefano

Legacy Society
Suzanne and Ed Barels
Gail and Bill Chapman
Robert Crates
Susan and David DiStefano
Margaret Hubbuch
Molly Miles
Carolyn and Jeff Rice
Elizabeth Williams

#### In Honor Of:

Suzanne Barels by Patricia Daniels

**Dan and Joan Frierson** by Joel and Jean Richardson

Margaret Hubbuch
by Bernard and Lee Ann Hines and
Herbert and Joan Thornberry

**Hugh Jones**by Abram Jones and
Ben and Lisa Stenger

Molly Miles
by Joel and Jean Richardson
and Nancy Ruby

Alice and Dick O'Ferrall by Joel and Jean Richardson

**Anne and Peter Platt** by Joel and Jean Richardson

Rocky Reneissen by Albert and Marge Kent

Ron and Bea Wade by Doug and Beth Gray

**Becky and T.D. Watson** by Joel and Jean Richardson

Bill and Kathy Wilder by Steven Frost

Kirk Wilder by Marion Huffaker

## **Special Needs:**

#### **Resident Christmas -**

- Steve and Beverly Coulter
- Clayton and Carolyn Rice
- Barry Teague
- Bill and Gail Chapman
- Suzanne Barels
- Jennifer Mingola
  - Bob and Janice Cruden
- Sherry Paty

**Memorial Hospital** - Transportation Needs **St. Timothy's Episcopal Church** - WOST (Women of St. Timothy's), new energy efficient light fixtures

**St. Peter's Episcopal Church -** Resident assistance

**Martin Family Foundation** - Individual HVAC units



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P.O. Box 958 Hixson, TN 37343 www.hosannacommunity.org

January 2020

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Hosanna Community is a non-profit, 501(c)3 organization and relies on support of foundations, churches, businesses and individuals to fulfill its mission. We hold ourselves accountable to them and to God for stewardship of funds enturated to us. All contributions are tax deductible.

